Rizwan Siddiq
Software Quality Assurance Engineer

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SUMMARY

ISTQB Certified Software Quality Assurance Engineer with 5+ years of experience in both web and mobile applications testing. Led a team of 15 employees and earned Employee of the Month recognition among 800 staff members for driving high-impact projects, optimizing testing processes, and ensuring top-quality software releases, which resulted in a significant reduction in bugs. Earned Bronze Medalist, currently pursuing a master's in software engineering from Memorial University of Newfoundland.

EDUCATION

MASc Software Engineering   *09/2023 - Present*
Memorial University of Newfoundland

BS Software Engineering   *01/2014 - 01/2018*
COMSATS University ISLAMABAD

WORK EXPERIENCE

Senior QA Engineer   *01/2020 - 08/2023*
FOLIO3 (PVT) LTD, KARACHI, PAKISTAN

- Streamlined project execution by collaborating closely with stakeholders to ensure business requirements were clear and aligned, resulting in error-free documentation.
- Enhanced system quality through cross-team collaboration, leading to a significant reduction in reported bugs and improved user satisfaction.
- Optimized testing processes, expanding test coverage significantly, which contributed to meeting project deadlines and higher-quality releases.
- Identified and documented critical bugs early in the process, which helped minimize post-release defects and improve production stability.
- Boosted customer satisfaction through clear and comprehensive release documentation, including detailed test reports and user guides, leading to seamless transitions for end users.
- Contributed to continuous improvement initiatives by providing feedback on testing processes and sharing best practices, resulting in enhanced team efficiency and a stronger focus on quality.
- Elevated team performance through effective training and mentorship of QA resources.

SQA Engineer   *02/2019 - 12/2020*
FOLIO3 (PVT) LTD, KARACHI, PAKISTAN

- Enhanced project accuracy by thoroughly reviewing product documentation, ensuring that all requirements were clearly defined and aligned with stakeholder expectations.
- Boosted defect detection by creating detailed, comprehensive test cases and plans, ensuring thorough testing coverage.
- Effectively managed the defect lifecycle by logging, tracking, and prioritizing defects using tools like JIRA, ensuring that critical issues were addressed promptly.
- Streamlined bug tracking and reporting by designing a customized JIRA workflow, reducing resolution time significantly.

Associate SQA Engineer   *11/2018 - 02/2019*
FOLIO3 (PVT) LTD, KARACHI, PAKISTAN

- Improved bug resolution efficiency through meticulous tracking and reporting of issues.
- Coordinated UAT sessions with stakeholders to gather feedback, ensuring the application met user requirements and business objectives prior to deployment.
- Increased stakeholder confidence by providing clear, timely status reports of testing activities, supporting better decision-making.

AWARDS

- Awarded Folio3 Employee of the Month [Sept 2021] out of 800 employees for leading high-impact projects, optimizing testing processes, and ensuring top-quality software releases.
- Nominated for Folio3 Employee of the Month [July 2020] and [July 2021] for spearheading efficient testing strategies and achieving high client satisfaction during multiple releases.
- Earned the Bronze Medal at COMSATS University, ranking 3rd among 32 students for academic excellence and leadership in Software Engineering.

SKILLS

Technical Skills

- Software Testing
- Bug Tracking
- Software Quality Assurance
- API Testing
- Test Automation

- Test Cases
- Test Planning
- Python
- JIRA
- SQL

Soft Skills

- Excellent communication and teamwork
- Strong problem-solving abilities

- Attention to detail
- Adaptability

CERTIFICATIONS

ISTQB Certified Tester Foundation Level (v4.0)   *10/2024*
ISTQB (International Software Testing Qualifications Board)
Professional Skills Development Program   *06/2024 - 08/2024*
Memorial University of Newfoundland

VOLUNTEER EXPERIENCE

Event Organizer at Game night
Memorial University of Newfoundland
My responsibilities included arranging the seating, decorating the venue, setting up the gaming stations, assisting participants with game rules, and ensuring the event ran smoothly. I felt well-prepared, having familiarized myself with the event schedule and the games involved beforehand.

REFERENCES

References available upon request.